

UTORMFA

LOGIN WITH CONFIDENCE

UTORMFA

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UTORMFA Info Session

Today's session will cover:

- What is UTORMFA?
- Who can use UTORMFA?
- Signing up for UTORMFA (Demo)
- Questions

UTORMFA

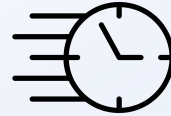
LOGIN WITH CONFIDENCE

UTORMFA makes remote work better.



SIMPLE

Two clicks for a safer login.



FAST

Self-enroll in minutes.



SECURE

Organizations that use MFA are significantly less likely to experience a breach.



CONVENIENT

Access high security applications from home. No need to go into the office.

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WHAT IS UTORMFA?


UTORMFA is the University of Toronto's multi-factor authentication solution.

UTORMFA adds an extra layer of security to your login, enabling you to work remotely with confidence.

UTORMFA verifies your identity using a second factor (like a mobile device) ensuring that only you can login.



weblogin idpz



[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Powered by Duo Security

Choose an authentication method

Duo Push RECOMMENDED [Send Me a Push](#)

Passcode [Enter a Passcode](#)

Remember me for 1 day

You can also login with your eToken or Safenet OTP.

Login with eToken

Login with Safenet OTP

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HOW DOES IT WORK?

UTORMFA's multi-factor authentication solution is provided by DUO, a mobile application.

When you login, a push notification is sent to your phone by DUO.



WHEN DO I USE IT?

UTORMFA only activates when logging in from off-campus locations. Most users only need to authenticate once a day. Users accessing high security apps may need to authenticate more frequently.

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WHO CAN SELF-ENROLL?

All staff, faculty and librarians at the university can self-enroll in UTORMFA.

Self-enroll means that you can sign up for it yourself. Set aside 10 minutes to get set up.

WHAT DO I NEED?

You can self-enroll with an Apple or Android device.*

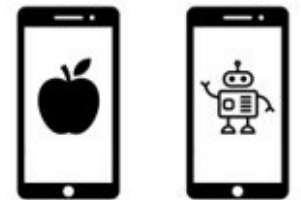
Android Supported Platforms: Android 7.0 and greater

iPhone Supported Platforms: iOS 11.0 and greater.

Download the DUO app to get started.

If you do not have a Duo-compatible device, please contact your local tri-campus help desk for an alternative option: <https://isea.utoronto.ca/tri-campus-support/>.

*If you need accommodations, contact your local help desk.



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GETTING STARTED

To begin self-enrollment,
visit <https://enroll.utormfa.utoronto.ca>

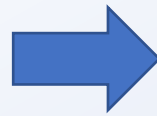
Note: Do not interrupt the self-enrollment process. If you stop the process, you will be locked out of your accounts.

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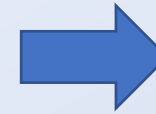
LOGIN WITH CONFIDENCE

How to use UTORMFA

The screenshot shows the University of Toronto login page. At the top left is the university's crest and the text "UNIVERSITY OF TORONTO". Below this is a dark blue header with "weblogin idpz" in white. The main form area has a light grey background and contains two input fields: "UTORid / JOINid" and "Password". A blue "log in" button is positioned below the password field. At the bottom of the form, there are two warning/alert boxes: a yellow one stating "Warning: Your password may not be sync'd. Visit our verify password page." and a red one stating "Alert: Completely exit your web browser when you are finished."



The screenshot shows the authentication method selection screen. It features the University of Toronto logo on the left. The main content area is titled "Choose an authentication method" and lists two options: "Duo Push RECOMMENDED" with a green "Send Me a Push" button, and "Passcode" with a green "Enter a Passcode" button. There is also a checkbox for "Remember me for 1 day". At the bottom, it says "Powered by Duo Security".



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Common Questions

- What should I do if I leave my phone at home after installing UTORMFA?
 - Generate bypass codes: <https://bypass.utormfa.utoronto.ca/>.
- My phone isn't compatible with the Duo app. Can I get a hardware token?
- I got a new phone and/or had to restore my current phone. How can I access UTORMFA?
- Will UTORMFA replace my eToken when I log in to services like HRIS and FIS?
- Can I start the UTORMFA sign-up process and come back to it later?

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Resources

- MFA Website (including project updates and FAQ)
 - uoft.me/mfa
- MFA Team email: utormfa@utoronto.ca
- Generate bypass codes: <https://bypass.utormfa.utoronto.ca/>
- Tri Campus Support Contact:
 - UTSG Information Common Helpdesk: helpdesk@utoronto.ca, 978-HELP.
 - UTM helpdesk: helpdesk.utm@utoronto.ca, 905-828-5344.
 - UTSC helpdesk: helpdesk@utsc.utoronto.ca, 416-287-HELP.

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Questions

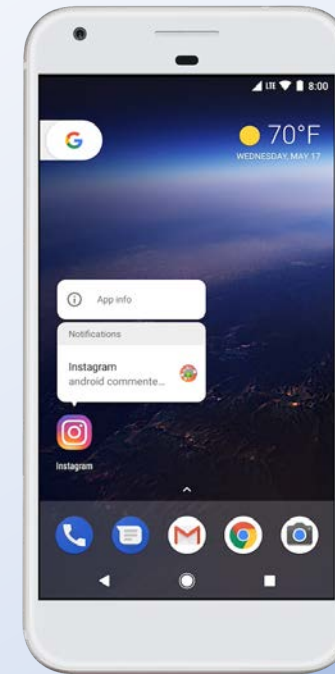
UTORMFA ENROLLMENT

Step 1: Check Device Compatibility

If your device is not compatible, contact your local help desk for support.



iOS 12 or above



Android 8 or above

Step 2: Download the DUO app



The screenshot shows the app page for Duo Mobile. At the top left is the Duo logo, a green square with white stylized letters. To its right, the text reads "Duo Mobile" in bold, "Duo Security, Inc." below it, and an "E" icon followed by "Everyone" indicating the age rating. A green "INSTALL" button is positioned to the right of the app name. Below this, four circular icons are displayed: a circle with "1" and "MILLION" below it for "Downloads"; a hexagon with "4.1" and five stars below it for a rating of "2,820" (indicated by a person icon); a circle with a bar chart icon for "Business"; and a circle with two overlapping document icons for "Similar". At the bottom, the text "Duo Security: two-factor authentication made easy!" is centered, with a green "READ MORE" link below it.

Duo Mobile
Duo Security, Inc.
E Everyone

INSTALL

1 MILLION Downloads
4.1 ★★★★★ 2,820
Business
Similar

Duo Security: two-factor authentication made easy!

READ MORE

Step 3: Go to the UTORMFA [enrollment site](#). Click “Start Setup”

UTORMFA Enrollment and Device Management Portal



[What is this?](#) 

[Need help?](#)

Powered by Duo Security

Protect Your University of Toronto Account

Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

[Start setup](#)

Step 4: Select your preferred device.

UTORMFA Enrollment and Device Management Portal



[What is this?](#) [↗](#)

[Need help?](#)

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What type of device are you adding?

- Mobile phone** RECOMMENDED
- Tablet** (iPad, Nexus 7, etc.)
- Security Key** (YubiKey, Feitian, etc.)

Continue

Step 5: Enter your smart phone number.

UTORMFA Enrollment and Device Management Portal



[What is this?](#)

[Need help?](#)

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Enter your phone number

Canada

+1

647- [REDACTED]



Example: (204) 234-5678



You entered (647) [REDACTED]. Is this the correct number?

Back

Continue

Step 6: Choose your device type.

UTORMFA Enrollment and Device Management Portal



[What is this?](#) 

[Need help?](#)

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What type of phone is 647- [REDACTED] ?

- iPhone
- Android


Back

Continue


Step 7: Activate DUO Mobile.

Open DUO Mobile on your device. Scan the QR code.

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[What is this?](#) 

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Activate Duo Mobile for Android




1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)


[Back](#) [Continue](#)

Step 8: Click continue.

UTORMFA Enrollment and Device Management Portal




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[What is this?](#) 

[Need help?](#)

Powered by Duo Security

Activate Duo Mobile for Android



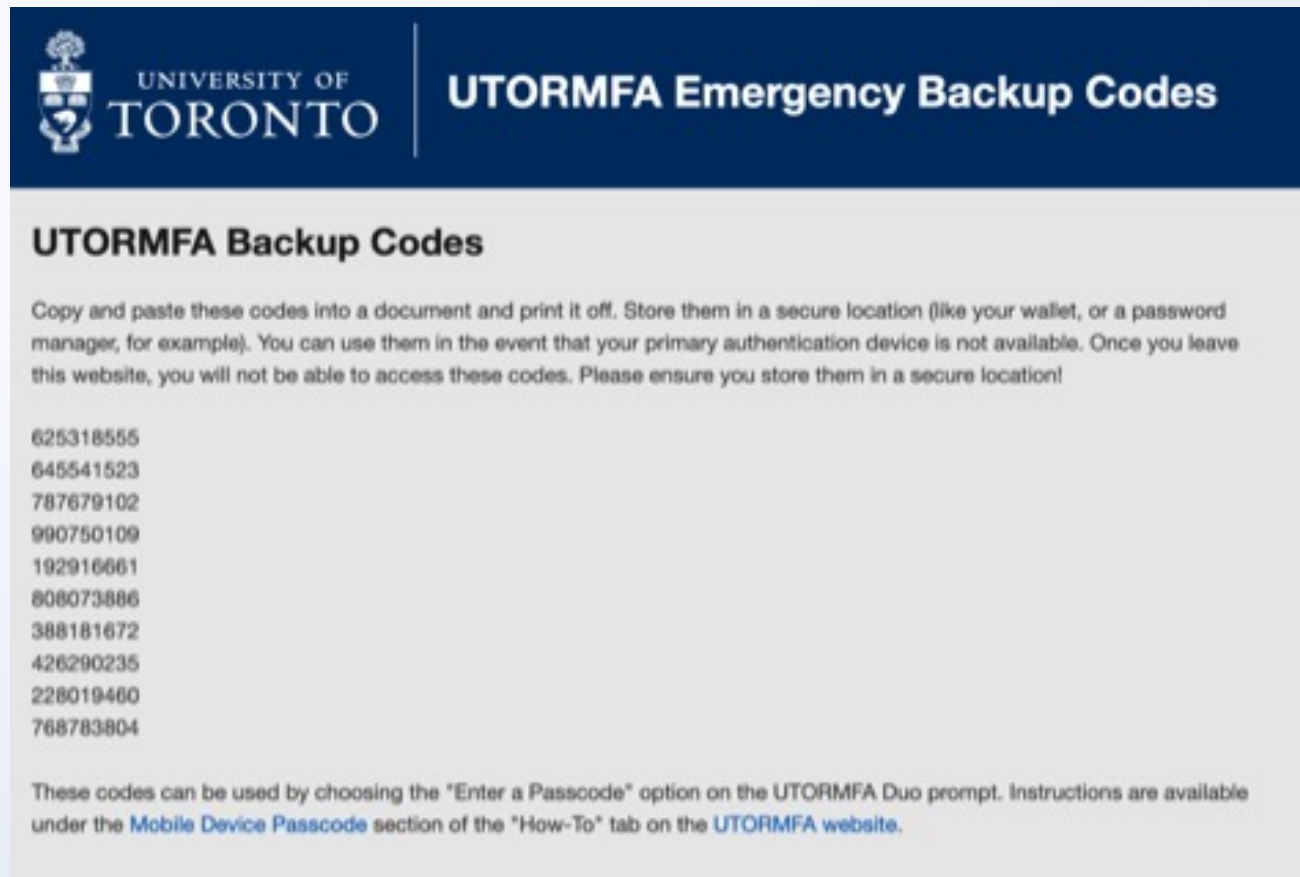
1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)

Back **Continue**

Step 9: Generate emergency bypass codes.

These codes will enable you to login when your device is not available. Visit <http://bypass.utormfa.utoronto.ca> to generate bypass codes.



UNIVERSITY OF TORONTO | **UTORMFA Emergency Backup Codes**

UTORMFA Backup Codes

Copy and paste these codes into a document and print it off. Store them in a secure location (like your wallet, or a password manager, for example). You can use them in the event that your primary authentication device is not available. Once you leave this website, you will not be able to access these codes. Please ensure you store them in a secure location!

625318555
645541523
787679102
990750109
192916661
808073886
388181672
426290235
228019460
768783804

These codes can be used by choosing the "Enter a Passcode" option on the UTORMFA Duo prompt. Instructions are available under the [Mobile Device Passcode](#) section of the "How-To" tab on the [UTORMFA website](#).

Step 10: Set Up a Second Device (Recommended)

UTORMFA Enrollment and Device Management Portal

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[What is this?](#) [Need help?](#)

Powered by Duo Security

My Settings & Devices

🍏 ios Device Options

+ Add another device

Default Device: ios

When I log in: Ask me to choose an authentication method

Saved

Congratulations you have enrolled in UTORMFA!

